

Luther Manor

RETIREMENT COMMUNITY

Fall 2011
Edition



Julie Eby
Development and Marketing Director

COMMUNICATIONS SYSTEM UNDERWAY

Thanks to generous individuals like yourself, donations from Appeal 2010 are now being implemented. A new communications system including Wi-Fi, a new phone system and a new alarm system will allow us to give the best possible care to the Residents of Luther Manor. Many people take communications for granted, but much is done behind the scenes to make sure safety, noise levels and quality of life are put first when it comes to caring for your loved ones.



We went with a Cisco Health care system that will allow us to add onto as we grow and need more wireless services. We know that with the ever changing

technology that to stay a top nursing center in Dubuque and the Tri-state area that we must invest for the future.

As the system was being implemented, many things had to be taken into consideration. We had to add internet ports where every phone is located, and make sure the entire nursing center was covered for Wi-Fi should a modem go down, ensuring continuous coverage for laptops.

Because we have a nurse call system that was just relocated into the wings of our nursing center and that is only a few years old, it was very important to choose an alarm system that would enhance the abilities we currently have.

Thank you to all who made this Communications system possible! We couldn't have done it without you! Get ready for Appeal 2011! "Help us, help them live life to the fullest!"

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Barbara Y. Barker
Administrator

A note from the Administrator

Why State Survey?

During the week of July 12-15, 2011, Luther Manor nursing facility underwent its annual State Department of Inspections and Appeals survey. The initial report from the three nurse surveyors was very favorable and the final report from the State of Iowa will be forthcoming. Often there are questions about why these surveys are performed and I wanted to take this opportunity to address these inquiries.

Surveys are conducted to make sure that the nursing facility is meeting state and federal standards which spell out very specifically how care must be provided to nursing facility residents. The areas looked at are quality of care and quality of life in the facility, whether residents' rights are observed and whether the facility meets environmental standards of cleanliness and is hazard-free. Facilities that do not meet all these standards must correct these "deficiencies" or they face a variety of sanctions, including fines.

Surveys are performed by teams of state employees who are specialists in nursing facility care. The surveys take place every 9 – 15 months, with an average of every 12 months. The nursing facility is not notified in advance of a survey so that the team is able to see how the facility operates on a daily basis.

Surveyors observe what is going on in the nursing facility; they interview residents, family members and employees, observe cares, they read medical records and other documents. The surveyors summarize their observations to the facility staff at the conclusion of the visit. If the facility receives a statement of deficiencies, they are given ten days to respond with a "plan of correction." A deficiency is a determination by the Office of Long-Term Care that a nursing facility has violated one or more specific licensure or certification regulations. If deficiencies are cited,

the nursing facility is given an opportunity to rebut the findings or submit a written plan of correction detailing how and when each deficiency will be corrected.

Complete survey reports at Luther Manor and the plan of correction are located in a black notebook next to the Wendt Willows nurses' station and available to all who wish to review the findings. The most recent federal inspection surveys are posted on the CMS website at: www.Medicare.gov/nursing/home.asp

How May We Help You?

Luther Manor Retirement Community is committed to informing the public about its programs and services. Persons interested in learning more about Luther Manor Retirement Community may do so by visiting our website at www.luthermanor.com or by contacting the following personnel at 563-588-1413

Luther Manor Administration

Administrator	Barbara Barker
Director of Nursing	Mary Schmidt
Chief Financial Officer	Janet Warren
Care at Home Director	Bob Schroeder
Dietary Director	Sheri Scheffert
Pastor/Admissions	Greg Bjornstad
Development/Marketing Director	Julie Eby
Residences	Tracy Bartoletta
Human Resource Director	Troy Smith
Activities Director	Mary Bettcher
Environmental Services Director	Mark Urban
Resident Services Coordinator	Cindy Chatfield
Social Services	Nicole Makovec

Luther Manor Board of Directors

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Jan Hess	Secretary

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Richard Kokemiller	Dick Lorenz
Dr. Robert Miller	George Miner
Jim Patrum	Ray Potratz
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David Gaylor	Phil Jensen
Jeff Mentzer	

Summer and Doc Anderson



Holidays at Luther Manor are Grand!



Residents enjoying the Carnival!



FEATURED RESIDENT: EDIE NORMAN



Edie came to the Residences in May and moved into her new town-home in July. We had the other side of the model home avail-

able, and that was just what she wanted.

Quite often we hear comments like "We've been in our house 40 years and we can't imagine moving", or "We built our house and raised our children here and we can't imagine moving". Well, Edie's house has been in her family since 1927, but she is way beyond not imagining moving. She had so much fun picking out finishes and bringing family members through before it was finished.

When asking Edie of all the choices out there why she chose us. She said it has an unusually good floor plan. It's open and very assessable. She laughed as she said, "You can almost drive right into the kitchen."

Edie is so enjoyable to visit with. She is very community minded serving as a Sunshine Member at Finley Hospital for 57 years. She was also one of the founders of the Dubuque Symphony League Board and a member on that board for several years. Edie was active on the Art's Council 37 years, and their accompanying pianist over 10 years. Currently Edie is a Deacon at Westminster Presbyterian Church. Thank you Edie for being such an integral part of our community here in Dubuque.

Welcome Edie into our Luther Manor family.

PLEASE WELCOME OUR NEW STAFF!



Tracey Bartoletta has joined us at the Residences as Director of Real Estate Operations. She is originally from the Dubuque area where her family (Mccarthy's) hale from around the Monastery where a century farm is farmed today.

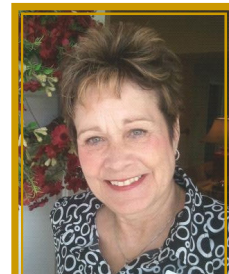
Tracey studied at Hempstead and the University of Iowa but when a great opportunity in real estate presented itself she made the tough choice to relocate to Atlanta. For close to 20 years she had great success working in real estate development, planned unit communities and residential sales and marketing, having sold close to 4000 properties. Through 2010 Tracey was CEO of Buyer/Seller First Choice, a high volume residential brokerage.

With great delight she has returned home to Dubuque with her family: Husband David, and kids Jack (3) and Sofia (7). Tracey's husband David Bartoletta, is a skilled carpenter and National Association of Home Builders certified CAPS (certified aging in place specialist). The families handyman/service business focused on the unique needs of seniors and aging in place gracefully and safely.

Betty Apelian has joined us at the Residences as Sales Representative. She most recently worked in advertising sales and as an editor/writer for *Julien's Journal* magazine in Dubuque. Prior to her association with the magazine, she was associated with Real Estate

Equities, a real estate development and management firm based in St. Paul, MN. As Real Estate Equities' sales and marketing counselor for four years for the new Village Cooperative of Asbury, Betty literally helped grow the senior-based community from the ground up. The Village Cooperative, located immediately east of the Residences, is a maintenance-free, 50-unit building for active seniors.

Betty formerly lived in the suburbs of Chicago, IL, where she was director of community relations for Sunrise Senior Living's Church Creek community in Arlington Heights, IL. She holds a bachelor's degree in English from North Park University in Chicago, IL. In her spare time, Betty enjoys reading, writing and socializing! She makes her home in Galena, IL.



VISITATION SCHEDULE

Tuesday 10:30 a.m.
 Wednesday afternoons 1:30 p.m.

Or any time, other than meal time, that fits your schedule, including evenings and weekends.

AUXILIARY BINGO..... 1:30 p.m.

Wednesdays in September: 14 + 28

Wednesdays in October: 12 + 26

Wednesdays in November: 9 + 26

AUXILIARY MEETINGS

On Tues., Sept 13 the Auxiliary will have a luncheon meeting at the Garden Room Café at 11:30 a.m. The Bingo group will host. All new members or anyone interested in joining are welcome to attend. Our next meeting will be a general meeting at Luther Manor on Tues., Nov. 8th at 1:30 p.m.

AUXILIARY BIRTHDAY PARTIES 2:00 p.m.

Sundays: Sept. 11, Oct. 2, Nov. 6

GIFT CASE SCHEDULE 1:30-3:00 p.m.

Monday through Friday, (except Labor Day, + Thanksgiving)

UPCOMING EVENTS

September is New Member Month!

September 14th: Staff Luncheon 10:30 a.m.-12:00 p.m.

October 11th: Ambassador Day: Volunteer recognition Luncheon at 11:30 a.m.

October 22nd: Fall bake and basket sale!

Early Reminder: Auxiliary-Resident pie social: Wed, Dec 14th at 2p.m.

September is membership month for the Luther Manor Auxiliary. You can be a member for \$5 in dues and you can choose your level of participation. The Auxiliary provides monthly activities for the residents here at Luther Manor, maintains the gift case, and gives on going support to both the residents and staff. Please consider joining this organization which helps to make Luther Manor a more welcoming and friendly environment for residents and visitors. Please fill out the form on the next page to join.

Fall Bake and Basket Sale: October 22nd 8:00 a.m. - 2:00 p.m. at Luther Manor

This our largest fund raising activity for the year and we are asking for your support:

- Donate money to purchase items for our gift baskets
- Create and donate completed baskets
- Work at our sale
- Advertise the sale to your friends and neighbors. Post a notice at your work or church
- Shop for some of the beautiful and delicious items which will be available at our sale.

Call Luther Manor at 588-1413 with your questions regarding the sale or membership drive

RESIDENT CARE PLAN SCHEDULE

A letter will be sent a week before the scheduled conference. We invite the resident and or significant other to attend the conference between 9:00-12:00. If you plan to attend, please contact Mary Bettcher, Activity Director, for a 15-minute scheduled time.

COME MAKE A DIFFERENCE!



**Luther Manor Auxiliary
Membership for 2012**

___ I would like to be an INACTIVE member of the Auxiliary in 2012,
supporting the work of the Auxiliary by paying my \$5 dues.

___ I would like to be an ACTIVE member of the auxiliary in 2012,
supporting the work of the Auxiliary by paying my \$5 dues and
volunteering in the following ways:



- ☐ Baking for bake sales, birthdays, bingo treats or other special occasions
- ☐ Helping with the gift case
- ☐ Helping with bingo
- ☐ Phone calling
- ☐ Visiting residents
- ☐ Sewing for residents
- ☐ Crafts/ sewing for the gift case
- ☐ Assisting with special activities
- ☐ Promoting/advertising Auxiliary activities at my church
- ☐ Other _____

Name _____
Address _____
Phone # _____
E-mail _____

Please return this form to Luther Manor Retirement
Community, Attn: Auxiliary, 3131 Hillcrest Rd,
Dubuque, IA – 52001. For more information about
the Auxiliary, call 563-588-1413

**At the end of the day,
we make a difference!**

MEMORIALS

March 2011 through July 2011

NAME:

Edith Norman
Mr. & Mrs. Michael Chase
Pete & Mary Lee Roth
Mr. & Mrs. Ronald Amundson
Dave & Elaine Hunt
Mr. & Mrs. Larry Croghan
Douglas Family
Leon & Mary Jensen

MEMORIALS FOR JOAN GOODMAN

Michelle Falkoff & Dora Malech
John & Thelma Rife
Mr. & Mrs. Greg Carew
Dubuque Board of Realtors
Dr. & Mrs. Ross Madden
Harry & Margaret Blewett
Martin & Nancy McNamer
Dennis & Jerelyn OConner
Ed & Pat Cawley
Thomas & Judy Reilly

MEMORIALS FOR PAT WEIDENBACHER

Roberta Meyer
Mrs. Betty Artus
Loyola Wagner
Dorothy Buss
Bernice McDonald
Dorothea Warren
Roberta Meyer
Leona Schiffer
Millie O'Toole
Joan Jackson

MEMORIALS FOR LYDA EGGERS

Norma Stanley
Marian Bissell
Leona Schiffer
Betty Weydert
Charles Isbell
Dorothea Warren

OTHER DONATIONS

Apel Parking Lot Service
Nora Artus
Mr. & Mrs. Richard Friedman
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Bi-County Disposal
Klauer Manufacturing Co.
Lord of Life Lutheran Church
St. Matthew's Lutheran Church
Mr. & Mrs. N.J. Yiannias
St. Matthew's Lutheran Church
St. John's Lutheran Church

IN LOVING MEMORY OF:

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Leta Weidenbacher
Helen Barton
Merle Hunt
Merle Hunt
Gene Glab
Merle Hunt
Merle Hunt

Ronald & Janice Brandt
John Goodman
Edwin & Mary Castaneda
John Goodman
Patrick O'Neill
Char Hawks
Mary Kelliher
Jean Schlueter
R.D. & Laura Storck

Norma Stanley
Betty Weydert
Les Pautsch
Marion Bissell
Dorothy Schroeder
Pat O'Brien
Joyce Juber
Thelma Mangler
Alice Miller
Maidean Finn

Ed & Barbara Schick
Bernice McDonald
Thelma Mangler
Loyola Wagner
Jean Peterson

Holy Trinity Lutheran Church
Prudential Services
Calvin & Fern Heitholt
Roger Klauer
Northeastern Iowa Synod
St. Peter's Lutheran Church
Donald Laine
Mr. & Mrs. William Herrig
Susan & Ed Ritts
Martin Brothers



Bob Schroeder
Care at Home Services Director

Volunteers Make a Difference!

CONGRATULATIONS & THANK YOU!



Congratulations to Michelle Kaufmann, one of the tremendous volunteer drivers for the mobile meals program. Michelle has delivered evening meals for us for over a year now. She also works for Prudential Services in Dubuque and recently won a Hands for Service Volunteer grant for her volunteer service with Luther Manor's mobile meals program in the amount of \$250. This will help keep the program viable for those that depend on a hot and nutritious meal each night.

I want to express my appreciation both personally and on behalf of Luther Manor Retirement Community for the time that Michelle and all of the volunteers have contributed over the past three years to deliver hot, nutritious meals to our area home bound seniors. Also to Prudential for their generosity and support allowing us at Luther Manor to continue to be the Nursing Center of choice in

the Dubuque and Tri-States area..

Luther Manor's mission is to enrich lives through a continuum of quality services guided by Christian love and compassion. One service that we provide is home delivered meals to area homebound seniors within the city of Dubuque. We have been doing this since May 2008; the clients we serve are on the elderly waiver program and are referred from Scenic Valley Area Agency on Aging.

These meals are prepared Monday thru Friday evenings by our kitchen staff at Luther Manor and are delivered out to seniors in the community by volunteers. The meals that are prepared are hot and nutritious meals that meet the recommended daily allowances as required through a general diet.

Currently, we have a handful of volunteers that spend about an hour of their time delivering meals to those that would otherwise not be able to prepare a hot meal on a daily basis. For most homebound people, these volunteers are probably the only people they may see in a day and make a huge impact on these seniors lives.

We are always looking for great volunteers. What you give to others comes back ten fold. We cannot serve these seniors without wonderful people like yourself that are willing to go the extra mile to make a difference in the lives of others. For more information on this wonderful meal program or for volunteer opportunities, please call Care at Home Services at 563-588-1145.

Thank you to our advertising sponsors!



Thank you to our advertising sponsors!

	
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<p><i>Irene Jecklin</i> <i>In Memory of</i> <i>George H. Jecklin</i> <i>And Parents</i> <i>Mr. & Mrs. George Jecklin, Sr.</i> <i>And Mr. & Mrs. George Rubie</i></p>	 <p>Five Convenient Locations in Dubuque 800-747-BANK (2265) usbank.com Member FDIC All of us serving you™</p>
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Enriching lives through a continuum of quality services guided by Christian love and compassion.

Upcoming Events...

Sept 28 Family Night at Luther Manor.

All residents and family members are welcome to attend. 6:30 pm social, 7:00 pm dinner. Call Mary at 563-588-1413 ext 124 for reservations.

Sept 29- Planned Giving Presentation by Dana Holt

2pm Luther Manor Apartment Dining Room. Please join us to hear about how, together, we can help people share their blessing with their favorite charities in personal and creative ways. RSVP by Sept 26th to Julie/588-1413 ext 168

October 4th- 2nd Annual Fundraiser

Holy Trinity Lutheran Church, 1755 Delhi Street, Dubuque

Time: 5-7pm. Cost: \$7 adults, \$4 Child (12 + under)

Turkey and dressing sandwiches and all the fixings!

All proceeds will go towards a wheelchair Recline

Call Julie at 563-588-1413 ext 168 for tickets